

خدمة الواتساب

(WhatsApp)

## WhatsApp Service on 0543441260:

- Provides services and guidance to beneficiaries via social media
- Activates communication with beneficiaries of all community groups in different locations and sites using various modern means of communication, including WhatsApp, which is considered one of the most famous and widespread means of communication.
- Receives messages and inquiries from beneficiaries, sends responses to them, and the university staff exert efforts to respond the inquiries of beneficiaries in an easy, prompt and fruitful way.
- WhatsApp service will also contribute to enabling beneficiaries to communicate with the Finance Department and the Admissions and Registration Department wherever they are and whenever they wish to have response to their inquiries.
- Helps researchers in requesting sources of information through the electronic reference services including SIS, university email, and Moodle.
- Inquiries are responded by the responsible staff during the official working hours from 8 a.m. to 4 p.m